Privacy Policy

Privacy Policy for visitors of robertlos.nl

This Privacy Policy is valid for all visitors visiting <u>robertlos.nl</u>.

1. Administration

The website <u>robertlos.nl</u> is administrated by Robert Los Commercial and Contract Services B.V., Nachtegaallaan 46, 3055CS Rotterdam. Further contact information can be found on <u>robertlos.nl</u>.

2. Privacy Protection

Robert Los Commercial and Contract Services B.V. abides to the current privacy regulation, including the General Data Protection Regulation (GDPR). The privacy and security of personal information of all our visitors, interested, customers and clients are highly important to us. All data that Robert Los Commercial and Contract Services B.V. acquires are kept safely and securely with high regard for privacy. This data will not be lend, leased, sold, or published in any other way.

3. Customer data

Customers visiting this website are not obliged to publish any kind of personal data, excluding any services a customer is willing to participate in. When a visitor is not logging in as a client, some data will be saved on our servers. For example, the name of a client's internet provider, the IP-address, the webbrowser he/she is using, the pages he/she visits during the visit. This data will not be traceable to the visitor. We provide for a safe environment for the saved data. We do not use any kind of international services like Google Analytics to follow visitors, but we process all data on our local hosting servers located in the Netherlands.

4. Visitor data

Any data a visitor leaves, will solely be used to prove information to visitors that has been requested by Robert Los Commercial and Contract Services B.V. or of which Robert Los Commercial and Contract Services B.V. expects this to be appropriate in the context of information provision.

5. Cookies

Robert Los Commercial and Contract Services B.V. uses functional cookies to optimise the functionality of certain webpages. Functional cookies are small text files stored on a computer that save certain preferences acknowledged by a visitor. Functional cookies allow Robert Los Commercial and Contract Services B.V. to be of better service to a visitor the next time it visits. Visitors can establish their preferences on how cookies are handled. Within the settings of the visitor's browser, he/she can establish wether he/she allows full, partial or no cookies. Cookies can always be removed in the visitor's browser.

6. Base

The personal data usage is based on the justified interest of Robert Los Commercial and Contract Services B.V. to optimise its services, whereas Robert Los Commercial and Contract Services B.V. will always weigh in the importance of your personal data.

7. Third parties

Maintenance and management of Robert Los Commercial and Contract Services B.V. are operated by third-parties, for example like our IT-service provider. These third-parties are allowed to use

your personal data for the previously mentioned purposes. For example, these third-parties route the IP-addresses and install firewall rules. Your personal data may also be published as a legal requirement or a court order.

8. Storage

Robert Los Commercial and Contract Services B.V. will solely store personal data that are necessary to answer your questions, follow ups for contact requests or to finish up contractual obligations with you. After such events, data will be removed unless they need to be kept for an extended period of time, as Robert Los Commercial and Contract Services B.V. is bound to legal saving obligations.

9. Your rights and questions

You have the right to request for your personal data stored by Robert Los Commercial and Contract Services B.V. After your request, we will send an overview of your personal data within a month. If you are able to find any incorrect data or wish to remove your data, you will have the possibility to do so.

You are also able to inquire Robert Los Commercial and Contract Services B.V. about transferring your personal data, or to make an appeal about the usage of your personal data under special circumstances.

Questions about this privacy policy or an appeal about the usage of your personal data can be sent to:

Robert Los Commercial and Contract Services B.V. Address: Nachtegaallaan 46, 3055 CS Rotterdam

Phone: +31 6 24893872 E-mail: robert@robertlos.nl

If you wish to file a complaint about the usage of your personal data by Robert Los Commercial and Contract Services B.V., please let us know. If we are unable to work it out together, you have the right to file a complaint with the Autoriteit Persoonsgegevens. You can contact Autoriteit Persoonsgegevens using this link.

10. Changes in the privacy policy

Robert Los Commercial and Contract Services B.V. is able to make changes to this privacy policy. New versions will be published on its website. We advise you to frequently view this policy, so you will be notified about its changes. This privacy policy has most recently been adapted in June 2019.